

**OFFICE OF ENERGY ASSURANCE  
U.S. DEPARTMENT OF ENERGY  
Hurricane Jeanne Situation Report #10  
September 30, 2004 (4:00 PM EDT)**

**HIGHLIGHTS**

- Currently, five percent or 435,800 remain without power due to Hurricane Jeanne. At peak, 3,460,603 customers were impacted. See tables below for county outages and restoration schedules.
- All customers who are able to accept service as a result of Hurricane Ivan have now been restored. Gulf Power estimates that 10,753 customers in Escambia County and 5,097 customers in Santa Rosa County who currently are unable to accept service due to damage to the customer's home or structure. In most cases, it appears that the customer may have to make repairs before service can be restored.

**ELECTRIC INFORMATION [Report based on company websites and Florida EOC information 9/30/04 3:15 PM EDT]**

- Florida Power and Light reports that the total number of customers restored now stands at 1,511,300. Currently, 226,100 (5%) remain without power.
- Progress Energy reports 54,145 (4%) customers are without power, down from a peak of 722,000. (9/30/04 3:00 PM EDT)
- Tampa Electric reports 55,500 (9%) customer outages down from a peak of 285,000. Tampa Electric expects to restore 95 percent of the remaining customers by Sunday.
- Outages for Florida municipals are at 67,250, while cooperatives report outages of 38,805 customers.

**COUNTY OUTAGE DATA – Data shown in the Table are as of 9/30/04 (3:15 PM EDT)**

<b>Outage Data for Hard Hit Florida Counties</b>			
<b>County</b>	<b>Current Outages</b>	<b>Total Customer Base</b>	<b>% without Power</b>
Alachua	7,769	113,439	7%
Baker	1,425	10,593	13%
Brevard	62,466	269,477	23%
Clay	2,592	65,639	4%
Columbia	1,755	32,088	5%

Duval	8,002	416,524	2%
Hardee	1,037	11,859	9%
Highlands	9,064	56,674	16%
Hillsborough	34,339	548,462	6%
Indian River	51,695	76,144	68%
Lake	5,045	137,733	4%
Marion	18,164	163,629	11%
Martin	34,700	84,700	41%
Okeechobee	7,517	21,300	35%
Orange	8,019	445,658	2%
Osceola	1,482	132,779	1%
Palm Beach	45,908	693,500	7%
Pasco	2,177	214,765	1%
Pinellas	22,983	523,718	4%
Polk	49,874	265,820	19%
Putnam	5,089	43,279	12%
Seminole	2,847	194,551	1%
St. Lucie	43,000	121,600	35%
Sumter	1,333	36,538	4%

Note: This includes data from outages due to only Hurricane Jeanne. This table does not display county outages with less than 1,000 customers and 5% of the customer base

**ESTIMATED RESTORATION DATES (9/30/04 2:30 PM EDT)**

COUNTY	PROGRESS ENERGY	FP&L	TECO	MUNICIPAL UTILITIES	COOPERATIVE UTILITIES
Alachua	Midnight 9/30	Midnight 10/7	_____	Midnight 10/4	Midnight 10/3
Baker	_____	Midnight 10/7	_____	_____	Midnight 10/3
Bradford	_____	Midnight 10/7	_____	_____	Midnight 10/3
Brevard	_____	Midnight 10/7 Midnight 10/12	_____	_____	Midnight 10/6
Broward	_____	Complete	_____	_____	_____
Citrus	Midnight 10/1	_____	_____	_____	Midnight 10/3
Clay	_____	Midnight 10/7	_____	_____	Midnight 10/3
Collier	_____	Complete	_____	_____	_____
Columbia	Complete	Midnight 10/7	_____	_____	Midnight 10/3

Dade	_____	Complete	_____	_____	_____
DeSoto	_____	Complete	_____	_____	Midnight 10/6
Dixie	Complete	_____	_____	_____	Midnight 10/2
Duval	_____	_____	_____	Midnight 10/4	Midnight 10/3
Flagler	_____	Midnight 10/5	_____	_____	_____
Gilchrist	Complete	_____	_____	_____	Midnight 10/2
Glades	_____	Midnight 10/12	_____	_____	_____
Hamilton	Complete	_____	_____	_____	Complete
Hardee	Complete	_____	_____	_____	Midnight 10/6
Hendry	_____	Complete	_____	_____	_____
Hernando	Midnight 10/1	_____	_____	_____	Midnight 10/3
Highlands	Midnight 10/3	Midnight 10/12	_____	_____	_____
Hillsborough	_____	_____	95% Complete Midnight 10/3	_____	Midnight 10/6
Indian River	_____	Midnight 10/12	_____	Midnight 10/12	Midnight 10/6
Jefferson	Complete	_____	_____	_____	Midnight 9/30
Lafayette	Complete	_____	_____	_____	Complete
Lake	Midnight 10/3	_____	_____	Complete	Midnight 10/3
Lee	_____	Complete	_____	_____	_____
Leon	_____	_____	_____	Complete	_____
Levy	Midnight 10/1	_____	_____	_____	Midnight 10/3
Manatee	_____	Midnight 10/1	_____	_____	Midnight 10/6

Marion	Midnight 10/1	_____	_____	Midnight 10/8	Midnight 10/3
Martin	_____	Midnight 10/12	_____	_____	_____
Nassau	_____	Midnight 10/7	_____	_____	_____
Okeechobee	_____	Midnight 10/12	_____	_____	_____
Orange (East)	Midnight 10/1	_____	_____	Midnight 10/1	_____
Orange (West)	Midnight 10/3	_____	_____	Midnight 10/1	_____
Osceola	Midnight 9/29	_____	_____	Midnight 10/1	Midnight 10/6
Palm Beach	_____	Midnight 10/3 Midnight 10/8	_____	Midnight 10/1	_____
Pasco	Midnight 10/1	_____	95% Complete Midnight 10/3	_____	Midnight 10/3
Pinellas	Midnight 10/2	_____	_____	_____	_____
Polk	Midnight 9/30	_____	95% Complete Midnight 10/3	Midnight 10/1 Midnight 10/12	Midnight 10/6
Putnam	_____	Midnight 10/7	_____	_____	Midnight 10/3
Sarasota	_____	Midnight 10/1	_____	_____	Midnight 10/6
Seminole	Midnight 10/2	Midnight 10/5	_____	_____	_____
St. Johns	_____	Midnight 10/7	_____	_____	_____
St. Lucie	_____	Midnight 10/12	_____	Midnight 10/11	_____
Sumter	Complete	_____	_____	_____	Midnight 10/3
Suwanee	Complete	Midnight 10/7	_____	_____	Complete
Union	_____	Midnight 10/7	_____	_____	Midnight 10/3
Volusia	Midnight 9/30	Midnight 10/5	_____	_____	Midnight 10/3

Note: A blank space means no Estimated Time of Restoration (ETR).