

ESF-12 Situation Report

August 20, 2004 1000

- In Florida approximately 89 percent of the customers have had power restored. Currently, 188,000 remain without power. The actual number is probably less since no update has been received from the municipals or cooperatives. Some utilities report that restoration in hard hit counties could take the remainder of the month.
- The Atlanta Regional Operations Center (ROC) will deactivate as of 2400 August 20, 2004. ESF-12 staff are in the process of closing out their activities which, at present, have to do with reconciling conflicting counts of the remaining outages.
- Our work at the ESF-12 desk at the DFO in Orlando is virtually done as well and our by two Office of Energy Assurance personnel will be leaving shortly unless the situation changes. Our main function now is updating data on outages, and that is not dependent on being in any one specific place. We have let FEMA know, however, that we will remain on site as long as we can be useful there.
- We continue to staff the FEMA HQ Operations Center; however, that, too, is in the process of standing down from its current 24/7 basis. We will maintain a presence through Saturday and evaluate their needs at that time. Again, we will continue to staff that facility as long as we are needed.

Status of Power Outages in Hardest Hit Florida Counties (8/20/04)

County	Customers w/o Power	% of Community w/o Power*	Utility Provider
Charlotte	49,800	52	FPL
DeSoto	11,883	74	FPL/Coop
Hardee	8,995	NA	Coop
Lee	22,825	<5	FPL / Lee County Coop
Orange	32,977	7	PEF/Muni
Osceola	17,683	29	PEF/Muni/Coop
Polk	26,268	24	PEF/TECO/Muni/Coop
Seminole	5,847	3	PEF/FPL
Volusia	10,286	4	FPL/PEF/Muni

* Percents do not include cooperatives and municipals.

Florida Utility Outage and Recovery Update	
Tampa Electric	Restoration is complete for all 78,000 customers who had lost power. (8/19PM)

Florida Power & Light	<p>Power restored to approximately 92% of the 874,000 customers affected by the storm. 72,200 customers remain without power (8/20/04, AM)</p> <p>In north and central Florida, FPL estimated service restoration to essentially all customers in:</p> <ul style="list-style-type: none"> • Volusia County – Remaining customers restored by Saturday (8/21) • Seminole County – Midnight Friday (8/20) <p>In southwest Florida, FPL plans to restore service to essentially all customers in:</p> <ul style="list-style-type: none"> • Hendry County – Friday (8/20) • Lee County - Friday (8/20) • Charlotte & DeSoto Counties: Port Charlotte, Punta, Gorda & Arcadia; Majority to occur by midnight Sunday, 8/29/04
Progress Energy	<p>Power restored to 457,679, or more than 91 percent of the customers who lost power</p> <p>44,321 Progress Energy Florida customers remained without power, down from a peak of 502,000 (6:00 AM, 8/20).</p> <p>Progress Energy Florida has provided updated power restoration targets for the following counties and communities:</p> <ul style="list-style-type: none"> • Seminole County by midnight Friday, Aug. 20 • Volusia County by midnight Friday, Aug. 20 • Holopaw (Osceola County) by midnight Friday, Aug. 20 • Remainder of Orange County by midnight Friday, Aug. 20 • Wauchula and remainder of Hardee County by midnight Sunday, Aug. 22 • Polk County by midnight Sunday, Aug. 22
Municipalities	Over 150,000 customers have had power restored. Approximately 40,700 outages remain (as of 8/19 PM)
Cooperatives	30,848 outages remain from a peak of over 200,000 (as of 8/19 PM).

Previous situation reports can be found on the Office of Energy Assurance web site at <http://www.ea.doe.gov/>