DOE Hurricane Isabel Situation Report
September 20, 2003 11:00AM

Highlights:

- Utilities are experiencing considerable difficulty in keeping up with the demand for dry ice.
- Three states have now declared states of emergency: North Carolina, Virginia and Maryland

Utility Updates:

Allegheny Power: 9:00 AM 9/20

Allegheny Power has restored power to more than 123,000 customers (more than 55 percent) of the 200,000 power outages across a large portion of Allegheny Power's service territory in Maryland, Pennsylvania, Virginia, and West Virginia.

At this time, they have approximately 90,000 customers out of power

*Outage Statistics--updated Saturday, 9 a.m. (only areas with significant current outages are shown)

Service Center Number of Customers Out of Power; Number of Customers Restored; and Estimated Time of Restoration

Maryland

<table>
<thead>
<tr>
<th>Location</th>
<th>Out of Power</th>
<th>Restored</th>
<th>Estimated Time of Restoration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frederick</td>
<td>10734</td>
<td>18863</td>
<td>Mon., midnight</td>
</tr>
<tr>
<td>Mt. Airy</td>
<td>16544</td>
<td>6701</td>
<td>Mon., midnight</td>
</tr>
<tr>
<td>Thurmont</td>
<td>4510</td>
<td>5204</td>
<td>Mon., midnight</td>
</tr>
<tr>
<td>Williamsport</td>
<td>19675</td>
<td>7860</td>
<td>Wed., 8 pm</td>
</tr>
<tr>
<td><strong>Maryland Total</strong></td>
<td><strong>51902</strong></td>
<td><strong>43639</strong></td>
<td></td>
</tr>
</tbody>
</table>
Pennsylvania

McConnellsburg  1883  3542  Sun., 6 pm
State College    2521  7531  Sun., 8 pm
Waynesboro       1243  12162 Sun., 8 pm
**Pennsylvania Total**  6106  31184

Virginia

Luray         4109  4644  Tues., midnight
Madison       6524  3385  Tues., midnight
Winchester    7352  12184 Mon., noon
**Virginia total**  17985  20239

West Virginia

Augusta       3656  3513  Sun., 8 pm
Berkeley Springs  2847  1676  Mon., 5 pm
Martinsburg   8215  18476 Mon., 5 pm
**West Virginia Total**  14721  28396

**Allegheny Power Total**  90714  123458

**PEPCO 11PM 9/19 most recent**

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>9/19 2PM</th>
<th>9/19 11PM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Out</td>
<td>531,000</td>
<td>463,000</td>
</tr>
<tr>
<td>DC</td>
<td>136,000</td>
<td>88,000</td>
</tr>
<tr>
<td>MONT</td>
<td>228,000</td>
<td>214,000</td>
</tr>
<tr>
<td>PG</td>
<td>167,000</td>
<td>161,000</td>
</tr>
</tbody>
</table>

**BG&E Hurricane Isabel: News & Information 10:00 AM 9/20**

DRY ICE INFORMATION BGE has now ended dry ice distribution after exhausting its supply. BGE is unable to acquire more dry ice because of high demand and extremely limited supply.

- 502,000 customers remain without power

Isabel knocked out power to 650,000 BGE customers. Service has been restored to more than 150,000 customers. BGE spends $15 million on preventative tree trimming annually.

<table>
<thead>
<tr>
<th>County Total</th>
<th>Customers</th>
<th>Customers Out</th>
</tr>
</thead>
</table>
Anne Arundel  211,000   141,000  
Baltimore     343,000   146,000  
Baltimore City 269,000   61,000  
Calvert       7,000     6,000   
Carroll       52,000    29,000  
Harford       88,000    41,000  
Howard        103,000   49,000  
Montgomery    13,000    3,000   
Prince George's 70,000   27,000  

BG&E System Total 1,156,000 502,000

Dominion Virginia Power / Dominion North Carolina Power

Outage Summary As Of: 09/20/2003 10:33

- Over 1.2 million customers remain without power

Area                        Customers Assigned Customers Out
Northern Virginia           724,816     184,931
Shenandoah Valley/          164,395     37,736
Western Piedmont            442,598     360,345
Richmond Metro/             66,133      34,135
Tri Cities                  56,454      49,658
Southside Virginia          645,549     475,088
Gloucester /                115,880     72,032
Northern Neck               2,215,825   1,213,925
Tidewater                   1,156,000   502,000
North Carolina              1,156,000   502,000
System Total                1,156,000   502,000

PECO:

September 20, 2003 - PECO RESTORES POWER TO 400,000 CUSTOMERS IN WAKE OF ISABEL Final 140,000 Outages Focus of Round-the-Clock Field Crews

- 140,000 customers remain without power as of 6:00 AM 9/20

Clearing tree branches and replacing fuses and circuit breakers at hundreds of locations, PECO and support crews from as far away as Illinois and Missouri have restored power to 400,000 customers—72% of the 540,000 left without lights following tropical storm Isabel. Crews worked through the night and will continue efforts Saturday on the final 140,000 outages left by what is now considered the second worst storm in PECO history. As of 6 a.m. Saturday, the outage totals by county are as follows: 5,000 in Bucks County;
74,000 in Chester County; 29,000 in Delaware County, 18,000 in Montgomery County; 10,000 in Philadelphia County; and 4,000 in York County.

**Progress Energy  9:00AM 9/20**

- 38,900 customers remain without power down from a peak of 320,000.

RALEIGH, N.C. (September 20, 2003) -- Progress Energy crews have restored power to 281,100 of its customers in the wake of Hurricane Isabel. As of 9 a.m., 38,900 Progress Energy customers are without power, down from a peak of 320,000 at 7 p.m. on Thursday. Progress Energy crews have restored power to 88 percent of its customers who lost power. "We expect to have power restored to the majority of our customers by midnight Saturday and to the rest of our customers in the hardest hit areas by midnight Sunday."

**PPL Electric**

SEPTEMBER 20, 2003  9/20 5AM

- Service Restored to 355,000 PPL Electric Utilities Customers in First Full Day of Recovery from Isabel. 125,000 remain without power as of 4:00 AM 9/20

ALLENTOWN, Pa (9/20/03, 5 a.m.) – An update on the progress of restoring electricity to customers affected by Isabel.

Situation: In the first full day of recovery work from the worst storm in PPL's history, company crews and contractors restored power to 355,000 customers across the 29-county service area of eastern and central Pennsylvania. Isabel's tropical storm-force winds in Pennsylvania left more than 450,000 customers of PPL Electric Utilities without power. It affected more than a third of the company's 1.3 million customers. In a region from North Carolina to Pennsylvania, 5.8 million customers were without electric service in Isabel's wake.

**Refinery Status**

Follow up was conducted with refineries in NJ, PA, DE and VA. Northeast refineries (NJ. DE, PA) report no problems. They had no loss in power. Some had scaled back operations in anticipation of the storm and are now ramping up for normal processing. A couple of refineries are awaiting crude shipments since rough waters have delayed shipments of crude oil and petroleum products. At this time, we have not heard from Yorktown Refinery in VA to assess any problems at the refinery.

News reports suggest that drops in crude oil prices reflected the fact that the Hurricane had failed to significantly impact East Coast refinery production.
Pipeline Status

Plantation pipeline requested "priority" restoration service since they could not pump fuel to Reagan National Airport. They were put in touch with Dominion Energy.