



U.S. Department of Energy Hurricane Isabel Situation Report: September 21, 2003 (12:00 p.m.)

HIGHLIGHTS

UPDATE 9 Focus is on restoration. See New Summary Table.

News:

- Washington D.C. has been declared a disaster area eligible for Federal support
- First media estimates of damage from Isabel are around \$1 billion.

Summary Table:

| Utility | Total Customers | Total Customers who Lost Power | Total Customers Now without Power | % of Customers (who lost power) without Power | Time of Update |
|-----------------|-----------------|--------------------------------|-----------------------------------|---|----------------|
| Allegheny | | 218,000 | 42,000 | 19.3% | 9AM 9/21 |
| PEPCO | | 497,000 | 245,000 | 49.3% | 9AM 9/21 |
| BG&E | 1,156,000 | 650,000 | 376,000 | 57.9% | 11AM9/21 |
| Conectiv | | 193,000 | 38,600 | 20% | 10AM 9/21 |
| Dominion | 2,215,825 | 1,800,000 | 957,637 | 53.2% | 11AM 9/21 |
| PECO | | 540,000 | 80,000 | 14.8% | 10PM 9/20 |
| Progress Energy | | 320,000 | 38,900 | 12.2% | 10PM 9/20 |
| PPL Electric | | 492,000 | 36,000 | 7.3% | 5AM 9/21 |
| Summary | | 6,524,000 | 1,814,000 | 27.80% | |

- **According to utility reports over 6.5 million customers lost power**
- **Almost 28% of customers who lost power are still without power.**

Utility Updates

1. Allegheny Power:

- 11:00 a.m. 9/20 Total 90714 without power 123458 restored
- 4:30PM 9/20 Total **67981 without power 150890 restored**
- 6 a.m. 9/21 42583 without power 175442 restored

2. PEPCO 9 AM 9/21

| Date/Time | 9/19 2PM | 9/19 11PM | 9/20 6PM | 9/21 6AM | 9/21 9AM |
|-----------|----------------|----------------|---------------------|----------------|----------------|
| Total Out | 531,000 | 463,000 | 370,000 | 260,000 | 245,000 |
| DC | 136,000 | 88,000 | 87,000 | 71,000 | 70,000 |
| MONT | 228,000 | 214,000 | 283,000 MD Total | 109,000 | 103,000 |
| PG | 167,000 | 161,000 | See above | 80,000 | 72,000 |

3. BG&E

- System Total 1,156,000 502,000 without service 3PM 9/19/03
- System Total 1,156,000 447,000 without service 5PM 9/20/03
- System Total 1,156,000 401,000 without service 5AM 9/21
- System Total 1,156,000 387,000 without service 9 AM 9/21
- **System Total 1,156,000 376,000 without service 11 AM 9/21**

| Area | Total Customers | Customers without Power |
|---------------------|------------------|-------------------------|
| Anne Arundel | 211,000 | 86,000 |
| Baltimore | 343,000 | 117,000 |
| Baltimore City | 269,000 | 52,000 |
| Calvert | 7,000 | 6,000 |
| Carroll | 52,000 | 17,000 |
| Harford | 88,000 | 30,000 |
| Howard | 103,000 | 38,000 |
| Montgomery | 13,000 | 2,000 |
| Prince George's | 70,000 | 25,000 |
| System Total | 1,156,000 | 376,000 |

4. Conectiv Power: September 20, 2003

- More Than 80 Percent of Customers Restored No other information provided
- from ESF-12 6PM 9/20 60,200 customers remain without power Hurricane Isabel Update
- 9/21/03 10 a.m. 38,500 customers remain without power
 - 5,500 - Atlantic Region
 - 7,000 - Bay Region
 - 26,000 - New Castle Region

5. Dominion Virginia Power / Dominion North Carolina Power

- As of: 09/20/2003 10:33 AM 2,215,825 still out 1,213,925
- As of 09/20/2003 4:43PM 2,215,825 still out 1,117,765
- As of 9/21/2003 8:03 AM 2,215,825 still out 920,767
- **As of 9/21/2003 11:06AM 2,215,825 still out 957,637**

| Area | Customers Assigned | Customers Out |
|------------------------------------|--------------------|----------------|
| Northern Virginia | 724,816 | 91,789 |
| Shenandoah Valley/Western Piedmont | 164,395 | 20,838 |
| Richmond Metro/Tri Cities | 442,598 | 303,432 |
| Southside Virginia | 66,133 | 18,638 |
| Gloucester / Northern Neck | 56,454 | 45,048 |
| Tidewater | 645,549 | 419,259 |
| North Carolina | 115,880 | 58,633 |
| System Total | 2,215,825 | 957,637 |

6. PECO:

- 140,000 customers remain without power. as of 6:00 AM 9/20
- 10:PM 9/20 PECO has restored service to 460,000 customers, which represents about 85 percent of the total customers who were affected by Isabel. 80,000 customers remain without power and restoration will likely require more specialized and complex repairs. The company expects restoration efforts in some of the hardest-hit areas to last through Monday night or early Tuesday.
- As of 10 p.m. Saturday, the outage totals by county are as follows: 1,500 in Bucks County; 47,000 in Chester County; 18,000 in Delaware County; 11,000 in Montgomery County; and 2,500 in Philadelphia County.

7. Progress Energy

- 9:00 AM 9/20 - 38,900 customers remain without power down from a peak of 320,000.
- 12:00PM 9/20 - Progress Energy crews have restored power to 283,300 of its customers in the wake of Hurricane Isabel. As of noon., 36,700 Progress Energy customers are without power, down from a peak of 320,000 at 7 p.m. on Thursday. Progress Energy crews have restored power to 89 percent of its customers who lost power. "We expect to have power restored to the majority of our customers by midnight Saturday and to the rest of our customers in the hardest hit areas by midnight Sunday," said Jackie Joyner, Progress Energy Carolinas system storm coordinator. "Our crews will be working around the clock to restore power as quickly and safely as possible. There may be some repairs that extend into Monday."

8. PPL Electric:

- 125,000 remain without power as of 4:00 AM 9/20
- As of 11 a.m. Saturday, 97,000 PPL Electric Utilities' customers were without power.
- As of 4:30 AM 9/21/03 Customers Restored: 456,000 Customers Without Power: 36,000 as of 4:30 a.m. EDT Sunday (9/21)

9. Other Virginia Utilities:

| | |
|-------------------|----------------------|
| RAPPAHANOK | 34,500 without power |
| NOVEC | 10,771 without power |